

Data systems in place to work remotely with clients

“Ryder Scott receives most client data electronically, which has helped overcome work and travel limitations,” said **Dean Rietz**, CEO. “During the coronavirus pandemic, systems already in place will facilitate meetings, data collection and logistical challenges, as quarantining grows around the world.”

Ryder Scott uses the WebEx platform for virtual meeting spaces. “It allows sharing of desktop spaces, audio and video possibilities,” said **Ronald Watt**, IT manager. “We can also use Zoom and other conference solutions.”

The firm has video and audio conferencing facilities with workspaces. For file sharing, Ryder Scott uses Citrix ShareFile.

“This service allows our clients to share files directly with our staff in a secure, ‘logged’ solution,” said Watt.

Staff members have several ways to work remotely. They connect to the Ryder Scott network through VPN to use remote desktop tools and access systems, network data and licenses remotely. Staff can also use Citrix Remote Desktop solutions to connect to most applications, said Watt.

For more information, a client should contact the group leader in charge of the project team or a team member. Emails for personnel in Houston, Denver and Calgary are posted at <https://www.ryderscott.com/employees/>



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